

# Giving Shape to Ideas



Advanced Document Workflow for Medical Records.

healthcare





## **Upload to Content Management Systems.**

Today's healthcare organizations need to make sure that medical information, such as doctor's notes and lab reports, can be shared and accessed immediately. Dispatcher Phoenix Healthcare allows you to index, scan, and store your paper-based patient records, charts, lab reports, claims, and other documents into enterprise content management systems, including OnBase.

Streamline. As healthcare organizations move towards fully

adopting Electronic Health Record systems, medical professionals are looking for ways to quickly and easily convert paper-based documents to electronic formats, relieve the paperwork burden on providers, and implement security safeguards to comply with the Healthcare Insurance Portability and Accountability Act (HIPAA) standards and other regulatory restrictions. Konica Minolta's Dispatcher Phoenix Healthcare, an advanced document workflow application, addresses today's healthcare challenges by streamlining and automating the handling of medical information. With Dispatcher Phoenix Healthcare's cost-effective and easy-to-use solution, patient records can be quickly scanned, processed, and shared, helping hospitals and clinics control costs and maximize their operational efficiencies.



## Maintain Security Standards.

To assist with HIPAA compliance, Dispatcher Phoenix Healthcare provides support for HID authentication, audit trails to identify where documents are going, and file conversion to password-protected PDFs. For complete tracking, a copy of each message or document can be sent to a specific email inbox. And, to ensure the confidentiality of patient information, Dispatcher Phoenix Healthcare offers an intelligent redaction process that permanently removes all Personally Identifiable Information (PII) and Protected Health Information (PHI) from medical records.





#### Scan to Patient Folder.

Many healthcare organizations organize their medical records based on patient ID, creating a folder structure that has sub-folders for each patient. With Dispatcher Phoenix Healthcare's folder browsing feature, clinicians can browse through a Windows Explorer-like view of their PC folder structure to find the appropriate patient's folder to store their scanned documents in — directly from the MFP.



## **Print Secure Prescriptions.**

Dispatcher Phoenix Healthcare's Rx Shield process applies anti-copy, anti-erasure, and pharmacy alerts to prescriptions printed on plain paper, eliminating the need for costly pre-printed prescription forms.

Integrate. With seamless MFP control panel integration, file conversion features, connections to Electronic Medical Record applications through integration with OnBase®, Dispatcher Phoenix Healthcare is suitable for large hospital systems as well as smaller physician practices. Whether it is converting patient charts to electronic format, looking up patient information at the MFP control panel, automating repetitive manual tasks needed to process records, using bar codes to quickly organize

insurance claim forms, or extracting data from medical forms for use in other systems, Dispatcher Phoenix Healthcare simplifies document processing for healthcare professionals, giving them more time to provide quality care to their patients.







Deliver. Dispatcher Phoenix Healthcare is a member of the Dispatcher Phoenix family of workflow automation products designed to streamline and automate document processing. Other features include:

#### **File Conversion**

To access patient information, records and other scanned documents can be automatically converted to searchable and editable formats, such as Microsoft Word and PDF Searchable. Files can also be automatically converted to PDF/A format for long-term archiving.

#### Rename

Scanned patient records can be renamed via an automated workflow or by the MFP user when scanning.

## **Annotate and Watermark**

Mark charts and other medical files as "reviewed," and place a "Confidential" watermark on each page - with one automated workflow.

#### **Document Enhancement**

Automatically enhance patient information with despeckle and deskew processes that improve the quality of scanned images.

## **Barcode Processing**

As healthcare facilities transition to electronic records, barcodes have become an important method for managing medical documents. With Dispatcher Phoenix Healthcare's barcode recognition feature,

## Forms Processing

Use advanced pattern matching to find and process privileged information, such as addresses, Social Insurance numbers, date of birth, etc.

#### **Print Release Solution**

Hold print jobs in a queue until release at the MFP by an authenticated user with Release2Me, a convenient print release solution that helps our customers secure their confidential information and eliminate unwanted or duplicate copies. With this easy-to-use feature, our customers can also specify print settings, such as number of copies, at the control panel before their jobs are released. Since users only print out the documents they need, Release2Me helps companies secure their print outs and reduce their overall

Visit kmbs.konicaminolta.us/ dispatcherphoenix for more information on other Dispatcher





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