EPEAT Environmental Disclosures

The Institute of Electrical and Electronics Engineers, Inc. (IEEE) Standard for the Environmental Assessment of Imaging Equipment (IEEE Std 1680.2a^{TM}-2017/2018) environmental guidelines for 2017 include Konica Minolta multi-functional devices and printers. The below information is provided to our customers describing the specific environmental policies that are in effect related to our imaging devices that print, copy, fax and/or scan.

Imaging Equipment Warranty Information and Spare Parts Availability: Per the requirements of the EPEAT Imaging Equipment Standard, Konica Minolta provides customers with information regarding the repair and/or replacement of consumer and commercial products. This information is available for a minimum of one year for consumer products and three years for commercial products. In addition, Konica Minolta maintains the availability of spare parts regarding EPEAT registered products for a minimum of seven years after the end of production of any model. This information is provided to customers within point of sale literature of Konica Minolta imaging equipment. For more information regarding these Konica Minolta programs, please contact the Konica Minolta Customer Care Center at (800) 263-4410 or email us **at gcs@bt.konicaminolta.ca**

Consumable Recycling: At least 75 percent of these Konica Minolta recovered materials are recycled and/or refurbished, and not more than 25 percent of these recovered materials are processed by waste-to-energy methods. No Konica Minolta toner bottles, cartridges, or waste toners are sent to landfill or incinerated. Disposition methods and quantities for calendar year 2018 through 2021 consumable take-back services are as follows:

Konica Minolta Canada Consumable Plastic Containers

Total Weight of Plastic Containers Collected by Disposition Method

Date Range: 1/1/2018 through 12/31/2018
Year: 2018

	Reuse of Components	Materials Recycling	Waste to Energy	Materials in Storage	Incineration	Landfill
Metric Tons	17.18	109.89	0.74	35.19	0.00	0.00
Percentage	10.54%	67.42%	0.45%	21.59%	0.00%	0.00%

Total Materials Collected: 163.0 Metric Tons

Date Range: 1/1/2019 through 12/31/2019
Year: 2019

	Reuse of Components	Materials Recycling	Waste to Energy	Materials in Storage	Incineration	Landfill
Metric Tons	38.47	242.67	0.13	48.43	0.00	0.00
Percentage	11.67%	73.60%	0.04%	14.69%	0.00%	0.00%

Total Materials Collected: 329.70 Metric Tons

Date Range: 1/1/2020 through 12/31/2020
Year: 2020

	Reuse of Components	Materials Recycling	Waste to Energy	Materials in Storage	Incineration	Landfill
Metric Tons	32.54	159.92	0.04	40.97	0.00	0.00
Percentage	13.94%	68.50%	0.02%	17.55%	0.00%	0.00%

Total Materials Collected: 233.48 Metric Tons

Date Range: 1/1/2021 through 12/31/2021
Year: 2021

	Reuse of Components	Materials Recycling	Waste to Energy	Materials in Storage	Incineration	Landfill
Metric	31.88	166.02	0.08	40.13	0.00	0.00
Percentage	13.39%	69.72%	0.03%	16.85%	0.00%	0.00%

Total Materials Collected: 238.11 Metric Tons

For questions and support regarding the Clean Planet Program and how to return Konica Minolta consumables, please visit the Clean Planet website at: http://konicaminolta.ca/en/business/clean-planet or email collect@cloverenvironmental.com.

Use of Non-Konica Minolta branded consumables: Konica Minolta products are not designed to prevent the use of toner cartridges or containers that are not manufactured by Konica Minolta. Additionally, Konica Minolta toner cartridges and containers are not designed to prevent reuse or recycling. However, when the usage of toner cartridges or containers that are not manufactured by Konica Minolta may cause product damage or require excessive servicing, Konica Minolta, upon notice to the customer, will not continue remedial or preventive service for that product. By introducing toner cartridges or containers of differing manufacture into the Konica Minolta products, the customer accepts the responsibility to pay for any remedial or corrective service required.

Paper Types: Konica Minolta multi-function devices and printers are designed to allow use of general office paper with renewable content, and paper with pre/postconsumer recycled content, and paper that is chlorine free. For more information, please see the Konica Minolta Media Guide

Product Take-Back Service: Konica Minolta offers a nationwide product take-back service for the reuse, refurbishment, and or recycling of EPEAT registered and formally registered products. In addition, Konica Minolta offers a nationwide take-back service for all consumer printers regardless of whether the consumer printers are EPEAT registered. The cost to utilize the Konica Minolta take-back service may be assumed by either the customer or Konica Minolta as negotiated within individual contracts and/or leases. In order to utilize the Konica Minolta product take-back service, please email us at recycling@bt.konicaminolta.ca.

Please note: Electronic waste recycling requirements vary by location. Local and provincial electronic waste recycling programs have varying stipulations regarding the recycling of waste imaging equipment. If you are interested in recycling your Konica Minolta Business Solutions (Canada) Ltd. device under one of these programs, please send an email to recycling@bt.konicaminolta.ca.

Packaging Take-Back Service: Konica Minolta offers a free nationwide take-back service of non-fiber based packaging for EPEAT registered products that are sold directly to commercial customers. The non-fiber based packaging is picked up by local Konica Minolta branch facilities and distributed to nearby recycling centers for processing. In order to utilize the Konica Minolta packaging take-back service, please send an email to [recycling@bt.konicaminolta.ca.](mailto:recycling@bt.konicaminolta.ca)

Information for Recyclers: If your company is a Konica Minolta authorized recycler or agent and require disassembly instructions for any Konica Minolta EPEAT registered product, please email the Clean Planet program at recycling@bt.konicaminolta.ca.