



KONICA MINOLTA

Konica Minolta Statement on Coronavirus

Due to recent events involving COVID-19, also known as the Coronavirus, we want to assure you that Konica Minolta has a thorough and comprehensive business continuity plan in place to protect our employees, our customers, and our business.

In North America, Konica Minolta has formed a cross functional team of business leaders who are meeting on a daily basis to ensure the timely and appropriate sharing of information based on verified data from the World Health Organization (WHO), the Centers for Disease Control and Prevention (CDC) in the U.S. and the Public Health Agency of Canada (<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>).

As of now, we do not see any inventory constraints in the near term. Konica Minolta has a diverse production facility footprint coupled with a robust supply chain strategy and inventory management guidelines. Multiple sources and locations for its materials and manufactured products will help ease delays on impacted products.

Concerning shipments from China the CDC advises: "In general, because of poor survivability of these coronaviruses on surfaces, there is likely very low risk of spread from products or packaging that are shipped over a period of days or weeks at ambient temperatures. Coronaviruses are generally thought to be spread most often by respiratory droplets. Currently there is no evidence to support transmission of COVID-19 associated with imported goods and there have not been any cases of COVID-19 in the United States associated with imported goods."

Additionally, Konica Minolta has put precautions in place to prevent the spread of illness including a ban on all international and any non-essential domestic travel. A 14-day self-quarantine is required for anyone returning from a country with high infection rates, including China, Japan, South Korea, Hong Kong, Singapore, Taiwan, Thailand, Iran and Italy or if they have been in close contact from someone recently returning from one of these countries.

The health and safety of our employees and our customers is a top priority and we will continue to monitor the progression of COVID-19 and will adjust plans based on new information.

For additional questions, please contact Covid19Updates@bt.konicaminolta.ca.