

### Giving Shape to Ideas

Dispatcher Phoenix Provides Enterprise-Level Control Over Documents and Business Processes

control

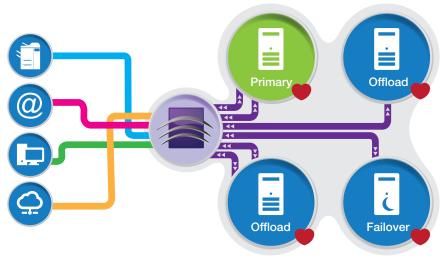


For complex networks with multiple MFPs in simultaneous use, Konica Minolta's Dispatcher Phoenix is more than an awardwinning document workflow solution – it's an operational necessity. Uncontrolled documents and inefficient workflows can cause large organizations to lose speed, waste money and compromise security and productivity.

Dispatcher Phoenix offers new enterpriselevel features to keep your information flowing, maximize your uptime, and address your security and scalability concerns. To save time and money, you need control – and for seamless control of documents and processes, count on Dispatcher Phoenix.



# Dispatcher Phoenix: Redundancy, Offloading, Load Balancing and More.



Dispatcher Phoenix running across multiple servers, with enterprise-level features for document access and seamless workflow.



#### A simple online Dashboard does it all.

Dispatcher Phoenix includes a Web user interface for access to important enterprise tools – including apps for setting up server clusters for redundancy/load balancing, failover, offloading, sharing workflows with specific users, and more. Administrators can manage their workflows (run, stop, pause) from the Web, as well as edit user variables and view important analytics about work being done, including the number of documents being scanned, files collected, and users scanning.

- Web Client Gateway: enterprise tools are a quick click away.
- **Cluster Management:** set up servers to keep documents moving when traffic is heavy.
- **Workflow Control:** run/pause/stop workflows with Web-based convenience.
- **Workflow Sharing:** determine which users will be allowed to access specific workflows.
- **Application Metrics:** analyze system and user activities to optimize document throughput.

### High Availability: All data available at all locations.

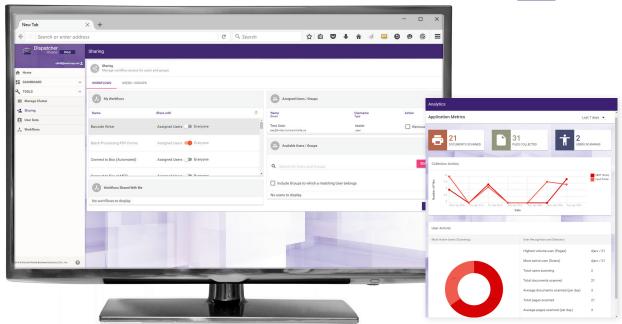
Dispatcher Phoenix improves system functionality and throughput. All information becomes immediately available to networked users – and if one server goes down, another can automatically perform the workflow functions needed with minimum interruption.

Power. In small to medium-sized businesses with a small number of MFPs, document handling can be relatively simple. But enterprise-level organizations need more power to get the job done with no downtime and maximum access to information.

Dispatcher Phoenix now provides the redundancy, failover and load balancing capabilities your system needs to keep mission-critical information moving, even with many MFPs and hundreds of employees all scanning and accessing information at once.







## Process Offload: Save time by offloading important processes.

Dispatcher Phoenix can be configured to offload labor-intensive tasks and heavy traffic to other servers to take advantage of individual servers' processing power. This enables document conversions and other processes to be performed faster and more efficiently. Process offloading enables additional servers to perform operations automatically – reducing any wait time.

#### Redundancy: Replication without perspiration.

Dispatcher Phoenix automatically synchronizes and replicates workflows between all servers, reducing time and trouble. Unlike other systems that require you to manually configure and copy your workflows to each server, one by one, Dispatcher Phoenix does it all automatically without human intervention.

#### Load Balancing: Keeping work on track.

With Dispatcher Phoenix's load-balancing capabilities, the document processing tasks from hundreds of MFPs can be automatically spread across multiple servers – distributing work to prevent bottlenecks.

#### Failover: No downtime

Ever worry about your business process coming to a stop because of server issues? With Dispatcher Phoenix's failover capabilities, you can be assured that if any of your primary servers go down, the failover will instantly pick up the workload without missing a beat. And best of all, it does it all automatically.

#### Workflow Control: For speed and security.

Administrators can assign workflows and processing tasks to specific individuals, workgroups or departments. Since workgroups/departments are managed in Active Directory/LDAP, administrators do not have to manage dual configurations. Users will see only the functions they need – and security is enhanced, because workflows will only be available where they are necessary.





## The Dispatcher Phoenix Family of Automated Document Workflow Solutions.



#### **Dispatcher Phoenix Foundations**

Perfect for small to mid-size business needs, with powerful features for scanning, routing and processing.

#### **Dispatcher Phoenix Professional**

Adds more document processing power and sophisticated tools for rules-based distribution throughout large organizations.

#### **Dispatcher Phoenix Vertical Editions**

Provide targeted benefits for specific industries, including:

- Legal: integrated workflow solutions to speed and simplify the processing of legal documents.
- Education: simplifies document processing to leverage the power of educators and administrators.

- Healthcare: advanced document workflow capabilities for scanning, processing and sharing medical records.
- Finance: document solutions for secure capturing, processing, and distribution of financial documents
- Government: helps provincial and federal agencies manage documents with greater security and accessibility.
- Office: streamlines document handling, automates repetitive tasks and makes information more valuable and accessible.

#### **Powerful and Economical** with Easy-to-Use Features

All versions include a graphical Workflow Builder tool, a Workflow Scheduler, LiveFlo technology, seamless MFP integration, document indexing and folder browsing at the MFP, robust authentication options and much more

#### **Modular Add-In Options**

Add forms processing with pattern matching technology, a secure Release2Me print release system, advanced job routing processes and more.

#### **Multiple Connectors Available**

Other connectors to popular content management systems and cloud storage service solutions are available, including Box®, Dropbox®, Workshare®, OnBase® by Hyland, Worldox® by World Software, Microsoft SharePoint® and more.

To learn more about the complete family of Dispatcher Phoenix offerings, please visit: kmbs.konicaminolta.us/ dispatcherphoenix

### Partnership.

Konica Minolta can help give shape to your ideas and partner with you to achieve your corporate objectives. Contact us to realize opportunities in:

#### **Information Management**

Enterprise Content Management (ECM) Document Management **Automated Workflow Solutions Business Process Automation** 

Security and Compliance

Mobility

eDiscovery Services

#### **IT Services Technology**

**Application Services** Office Multifunction Business Solutions Cloud Services Commercial and Production Printers 3D Printers IT Security Wide-Format Printers Laptops, Desktops and Computer Hardware Servers and Networking Equipment Managed Print Services (MPS)

Managed Enterprise Services

For complete information on Konica Minolta products and solutions, please visit: CountOnKonicaMinolta.com



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